

CONSUMER PROTECTION AT CRSI

MUI - OVERSIGHT

UI/MUI - Unusual Incidents/Major Unusual Incidents is an oversight reporting process of any event that is not consistent with routine operation policies, procedures, or the care and habilitation plan of the individual. The CRSI Advocacy/MUI Director oversees the MUI process for all counties served by CRSI. This oversight allows for a hands on approach to understanding the issues surrounding the lives of the people served as well as the opportunity to track patterns and trends to ensure health and safety.

ABUSER REGISTRY

All people with mental retardation or another developmental disability have the right to a system that seeks to ensure their health and safety. The Abuser Registry Law is in the Ohio Revised Code, sections 5123.50 and 5123.51 and can be found on the Ohio Department of Developmental Disabilities website at:

www.dodd.ohio.gov

Any person hired by CRSI cannot be registered on the Abuser Registry and any employee with evidence of causing abuse will be terminated and placed on the Abuser Registry.

CONSUMER ADVOCACY PROGRAM

Advocating for consumers is a full-time commitment at CRSI with the



CRSI offers a program to help people with challenges have opportunities, options and choices, and to lead more self-determined lives.

“Nothing about me without me.”

Champaign Residential Services, Inc.

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REGIONAL OFFICES

Allen County

2450 Mandolin Drive
Lima, Ohio 45801
(419) 229-3200

Auglaize County

Wapakoneta, Ohio 45895
(419) 738-9511
Also serving Mercer, Van Wert

Clark County

1711 W. Main Street
Springfield, Ohio 45504
(937) 324-3113
Also serving Clinton, Greene

Defiance County

1911 Baltimore, Suite 103
Defiance, Ohio 43512
(419) 784-0886
Serving Northwest Ohio

Franklin County

1350 W. 5th Avenue
Suite 230
Columbus, Ohio 43212
(614) 481-5550

Madison County

117 W. High Street
Suite 104
London, Ohio 43140
(740) 852-3850
Also serving Fayette, Pickaway

Miami County

405 Public Square
Suite 373
Troy, Ohio 45373
(937) 335-6974
Also serving Shelby, Darke,
Preble, Montgomery, Warren,
Butler, Hamilton

Logan County

Bellefontaine, Ohio 43311
(937) 592-3599
Also serving Hardin, Union,
Marion, Morrow

Lucas County

151 N. Michigan St.
Suite 314
Toledo, Ohio 43604
(419)243-6814

Other counties: Please contact the corporate office.

NOTES:



Accessing DD Services

Often there are many questions about how to access developmental disability services. This brochure serves as a brief outline of where to go and what to expect.

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HOW TO ACCESS SERVICES

1 The first step in accessing developmental disabilities (DD) services is to **contact your local County Board of DD**. There is a county board in each of the 88 Ohio counties and the phone number can be found in the telephone book or On-Line for your specific county.

You will be assigned a **SSA** which stands for service support administrator. (Sometimes this person is called a Case Manager or Waiver Administrator.) This is a county board staff person assigned to work directly with you the consumer, family or guardian. The SSA is responsible for working with you to plan, coordinate and monitor your individualized program and intervening when necessary to assure continuity and consistency of services.

2 The second step is to determine eligibility for services. Your **SSA will explain everything to you about eligibility** requirements for Medicaid and Medicaid Waivers. If Medicaid eligibility has not been determined, your SSA will help coordinate the application process with the Department of Job and Family Services. Your SSA will also explain the different kinds of Waivers and will guide you through the Waiver application process.

A **WAIVER** is another way that **MEDICAID** can pay for services to keep you in your home so you do not have to move to a long-term care facility or nursing home. Your home is where you **CHOOSE** to live.

If the consumer does not qualify for Medicaid, there are other payment options that will be explained fully by your SSA.

3 The third step is to **determine what types of services are needed**. Your SSA will coordinate the assessment process and work with you to develop an ISP - an **Individual Service Plan** designed to ensure that all your needs are met.

4 The fourth step is to **determine who will provide the services** that are needed based on the Level of Care assessment. You have a right to **CHOOSE** a provider of services. **If your choice is CRSI, then you can request that services be provided by CRSI.**

*Providing Solutions for Successful Living to
Individuals with Challenges.
Since 1976*

Why Choose CHAMPAIGN RESIDENTIAL SERVICES, INC. ?

Required Annual Employee Training – Waiver/Supported Living/Licensed Homes

Organizational	Developmental	Behavioral	Health & Safety
<ul style="list-style-type: none"> ▶ Individual Rights ▶ Cultural Diversity 	<ul style="list-style-type: none"> ▶ Communication ▶ Normalization ▶ Teaching Techniques ▶ Service Plans ▶ Skill Development 	<ul style="list-style-type: none"> ▶ Crisis Intervention ▶ Behavior Support 	<ul style="list-style-type: none"> ▶ Fire Safety ▶ Emergency Response ▶ MUI & UI ▶ CPR ▶ Signs/Symptoms ▶ First Aid ▶ Medication Administration

**Ohio Administrative Codes (OAC): 5123:2-3-08 Staff Training – Licensed Facility
5123:2-13-04 Individual Options Waiver**

EXPERIENCE AND STAFF TRAINING

CRSI has been providing services since 1976. It is committed to its mission to empower and support individuals with challenges and to their safety, happiness and well-being. The above outline gives information on required training for all new employees who provide direct care and annually thereafter.

PERSONAL CHOICE

Champaign Residential Services, Inc. recognizes the individuality of each consumer. Therefore, personal choice remains the most important consideration and determines all supports which surround the life of the consumer. Service supports provided by CRSI range from assistance with daily living skills to social/recreational experiences and advocacy for the rights of individuals with disabilities. Trained staff are prepared to provide services in Medicaid certified ICF/MR funded

homes, in addition to individualized support in either a Supported Living or Community Based Waiver environment. These options will be explained fully to you by your SSA at the county board of DD.

If you choose CRSI as your provider, CRSI will work with you to provide you with the best, most compatible staff that is trained in all areas of your service needs. You have a right to choose the person or persons who provide your services through CRSI.

CRSI Core Values

