

TRAINING & SUPPORT

All staff employed by CRSI are required to meet certain requirements. Direct care staff must be at least 18 years of age, possess a high school diploma or its equivalent and a background check. A valid Ohio driver's license and proof of vehicle insurance is required if they transport consumers in their own cars or in company vehicles.

As a proponent of the consumer-driven service system, CRSI supports consumers and their families in interviewing and choosing their own staff. Upon hiring, employees are trained in this consumer-driven philosophy and encouraged to focus on consumer satisfaction in delivering support services.

Staff Training: New employees receive pre-service training and orientation which includes CRSI's policies, procedures, ethics, philosophies and goals; federal and state guidelines; training in consumer communication and developmental techniques; crisis intervention; and health & safety.

Pre-service training continues until there is a complete understanding of the consumer's individualized service plan (ISP). Home-managers make themselves available 24 hours a day to assist in the training process whenever needed.

Annual training is required after one year. Staff training classes are set and individual employees are notified when mandatory training requirements are due. Consumer specific training per ISP is required in addition to annual requirements.

REFERENCES

Rosemary Todd, *Parent*
627 Washington Avenue
Urbana, Ohio 43078

Joan Thompson
Advisory Committee Member
30 Sunset Drive
Springfield, Ohio 45504

Michael Missler
Adult Services Director
County Board of MR/DD
1250 E. State Route 36
Urbana, Ohio 43078
937-653-5217

CRSI is an Equal Opportunity Employer

CRSI is a member of the
Central Ohio Better
Business Bureau



CONTACTS

Chief Operations Officer

937-653-1320

Assistant C.O.O.

937-653-1340

Contact Program Administrators by County:

Miami/Darke/Shelby/Preble/Montgomery

Butler/Warren/Hamilton

937-335-6974

Allen County

419-229-3200

Defiance/Fulton/Henry/Lucas/Paulding

Putnam/Williams

419-784-0886

Madison/Fayette/Pickaway

740-852-3850

Clark/Greene/Clinton

937-324-3113

Franklin

614-481-5550

Logan/Hardin/Union/Marion/Morrow

937-592-4124

Auglaize/Mercer/Van Wert

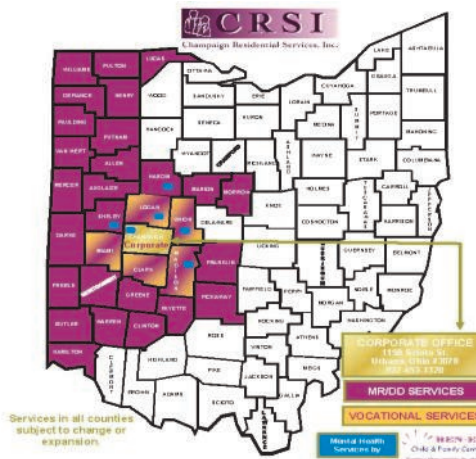
419-738-9511

Champaign and Other Counties

937-653-1320



CRSI empowers independent living while providing quality support for those at risk, according to individual needs, abilities and choices.



Champaign Residential Services, Inc.

Corporate Office
1150 Scioto Street • Suite 100 • P.O. Box 29
Urbana, Ohio 43078
Phone (937) 653-1320
Fax (937) 653-1321
info@crsi-oh.com
www.crsi-oh.com

Since 1976



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CRSI SERVICES

CRSI services vary from county to county. They include but are not limited to the following:

Homemaker Personal Care/Direct Care Services:

CRSI currently provides residential and support services in a variety of settings and program models through different funding sources including ICF -MR, Individual Options Waivers, Residential Facility Waivers, Supported Living, Respite Care, Level One and private pay. Services range from a few hours each week to twenty-four hours per day / seven days per week, provided by trained direct care staff working directly with individuals needing assistance and support.



Transportation: Each home or location has accessible transportation available either by arrangement with the county boards, staff person's vehicles or by agency vehicles. All staff who will be transporting consumers in their personally owned and operated vehicles are insured and must possess a valid driver's license.

Adult Day Services and Vocational Habilitation:

CRSI Adult Day Services is a program of choice for individuals who desire to be involved in leisure and recreational and/or vocational habilitation activities which may lead to paid work.



Vocational Services: The CRSI vocational *mission* is to ensure the availability of programs, services and supports to assist individuals when choosing and achieving a life of increasing independence, productivity and integration into the workforce.

Vocational services are provided under requirements set forth by the Ohio Rehabilitation Service Commission and CARF (the Commission on Accreditation of Rehabilitation Facilities) for specified employment services.



CRSI is also an approved supported employment provider through the Individual Options Waiver.

Mental Health: Mental Health services (see separate brochure) for the dually-diagnosed are provided through the Ben El Child and Family Center. CRSI serves as a community partner and support organization for Ben-El.



Behavior Support: CRSI provides a full range of behavior support services through Ben-El (see separate brochure) including services for individuals with dual diagnoses. Consumer supports are designed to improve the behavioral and interpersonal skills essential for independent community living.

Service Coordination: Working with local county boards of MR/DD and other community organizations, CRSI provides coordination and service support, including those individuals who are Medicaid eligible.

Nursing Services: Services are available by licensed practical nurses and registered nurses, as well as direct care staff, trained through the Ohio Board of Delegated Nursing course. These services include medication administration (both oral and topical) and many other nursing tasks.



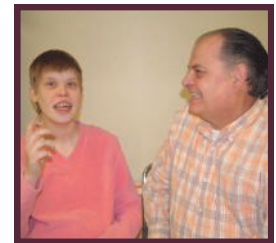
Management Services: CRSI contracts with other providers and agencies to provide a variety of augmented services including assessment, strategic planning, consultation, program evaluation, service planning, program development, monitoring and reviewing, staff training, service delivery and billing.

Program Staff: Program staff are required to have an educational background in the healthcare field and are trained in behavioral and educational methodologies for individuals with disabilities. They are responsible for assessment, developing formal skill development, interventions and training direct care staff. Program staff monitors service delivery, health and safety and quality assurance. They are an active, participating member of the interdisciplinary team, providing input as needed.

Respite Care: Short-term, in-home respite service for both children and adults is available. Services are modeled after the homemaker/personal care service and are coordinated with the individual's family. Out-of-home respite services are also available.

Quality Assurance: CRSI was one of the first agencies in Ohio to recognize the need for self-evaluation and technical support. The Quality Assurance Department is active in assessing the capability and successful outcomes of various service delivery areas and provides meaningful and useful feedback to assist staff in enhancing current services.

Consumer Advocacy: CRSI offers a program to help people with challenges have opportunities, options and choices, and to lead more self-determined lives. "Nothing about me without me." The program is partially administered by a staff individual who is living with developmental challenges.



The CRSI philosophy includes encouraging consumers and their families to openly discuss concerns with staff and management.



*Providing Solutions for Successful Living to Individuals with Challenges
Since 1976*